



To Report a New Claim

Basic Information is Needed Regardless of How a Claim is Reported:

- Policy number and Name of our SUA Policyholder.
- A description of the accident and vehicle involved in the loss.
- Contact information of all parties and witnesses

- To Report a Claim Online

- 1) Go to www.suainsurance.com and click on “Claims- Claims Overview”.
- 2) Select applicable Line of Business and follow Claim Submission process:
 - a. Select Notice of Occurrence Form
 - b. Complete the Claim Form in its entirety and save to your drive.
- 3) Open e-mail, attach the form and e-mail to claimsintake@suainsurance.com

- To Report a Claim by Fax

- 1) Follow steps 1-2 above.
- 2) Fax completed form to 877-782-3292

- To Report a Claim by Phone

- 1) Gather Basic Information Needed to Report a Claim
- 2) Dial 877-782-3291

To Contact the SUA Insurance Claims Department

Toll free: 877-782-3291
Main: 312-277-1600
Direct: 312-277-1621 - Pete Slavin, Claim Director Chicago
Direct: 312-277-1615 - Albert McLaughlin, Claim Manager Chicago
Direct: 949-313-3962 - Linda Poe, Claim Manager California

Fax: 877-782-3292
E-Mail: pslavin@suainsurance.com
amclaughlin@suainsurance.com
lpoe@twgrp.com
Helpdesk: claimshelp@suainsurance.com

Mail: SUA Insurance Company
Claims Department
P.O. Box 06110
Chicago, IL 60606-6110